

CUSTOMER PROBLEM ANALYSIS CHECK

ENGINE IMMOBILISER Check Sheet

Inspector's
Name _____

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)

Symptoms	<input type="checkbox"/> Immobiliser is not set. (Engine starts with key codes other than the registered key code.)
	<input type="checkbox"/> Engine does not start.

Check Item	Malfunction Indicator Light <input type="checkbox"/> Normal <input type="checkbox"/> Remains ON <input type="checkbox"/> Does not Light Up
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DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)